

Babylon ARTS

Why do I have to pay a booking fee?

Rather than put our ticket prices up this year we have decided to add a 10% booking fee to help us to upgrade our box office system. The booking fee will directly contribute towards our box office staff costs and ensure we can continue to provide great films, events and workshops for you to enjoy.

Online bookers have been paying a booking fee for years now and in-person and over the phone bookings use the same system with the same overheads. This makes it fairer for everyone as we are applying the booking fee across all sales outlets – online, in-person and over the phone.

The really helpful thing about a booking fee is that we, as a charity, can retain the whole of it. This is different to the rest of the ticket price, which is often split with other people and organisations that are part of the event. For example, up to 55% of the price you pay for a cinema ticket goes directly to the film distributor.

So you see, this additional amount will help make a really big difference to us, as an organisation without core funding; so we can continue to provide great films and events for you to enjoy.